# Lifting up key Populations voices and increasing quality of HIV services in Malawi: using Community Led Monitoring to strengthen services for Key Populations and People Living with HIV

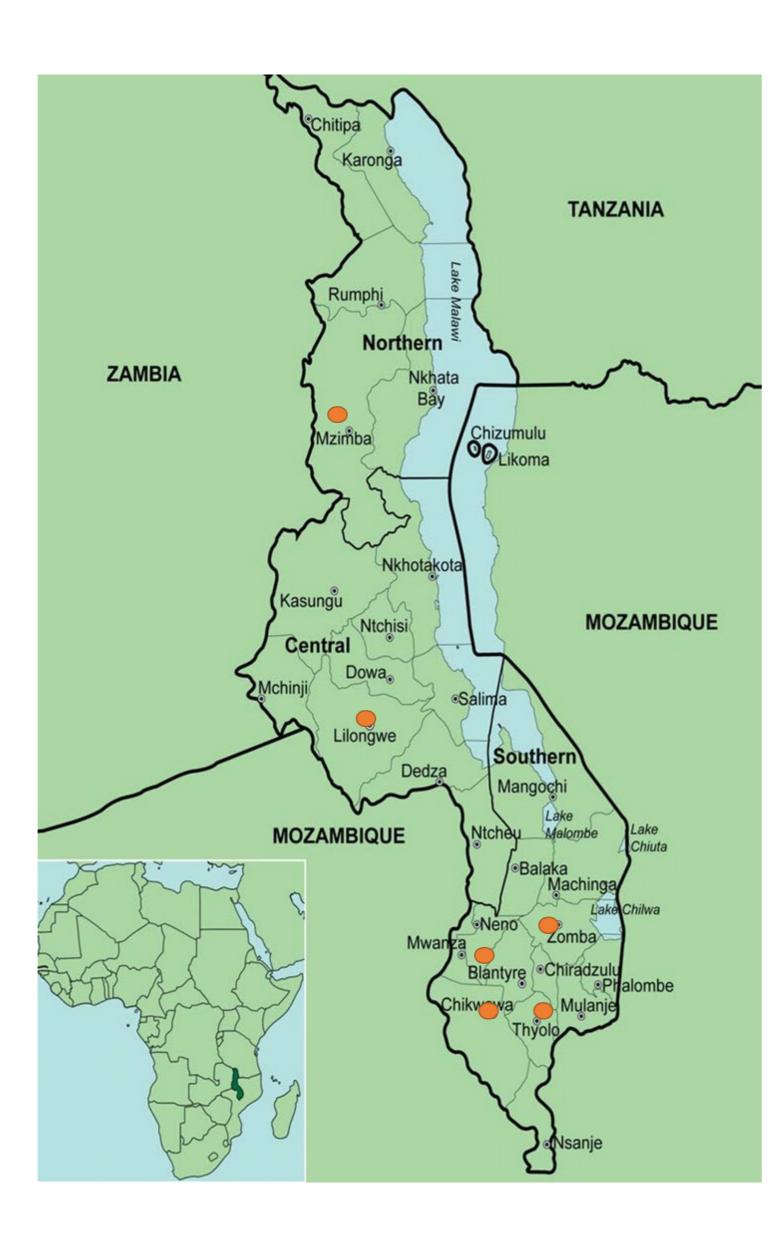
#### Background

Over the last 10 years, access and uptake of HIV testing services and antiretroviral therapy (ART) in Malawi has improved, though HIV incidence among key populations, such as men having sex with men, female sex workers, and transgender people (MSM, FSW and TGs, respectively) remains high. Community-led monitoring (CLM) is an important evidence-informed approach to reaching key populations; it ensures that their voices are heard by duty-bearers to ensure improved HIV service delivery shifts that will increase access and utilization.

### Description

Liu Lathu, 'Our Voices' in Chichewa, is the Malawi CLM Program established in 2020, currently being implemented in 30 health facilities across 6 districts in Malawi.

During the first year of implementation, six
District Coordinators and 18 Community Monitors were trained in qualitative and



quantitative data collection methods and have so far completed three cycles of data collection.
In total, 867 PLHIV interviews were completed and 240 focus groups with KP were conducted.

including: FSWs
reporting being
discriminated by
medical personnel (e.g.
being called
prostitutes).
once their sexual
identities were
revealed.



recommended among others health care provider training on Sexual Orientation, Gender Identity and Expression (SOGIE) as well as clinics to assign KP-specific health facility personnel as a solution to address this issue.



It is led by a coalition of civil society organizations representing key populations, people living with HIV and AGYW.

#### Lessons learnt

The interviews with PLHIV helped uncover issues that cannot be captured by routine health facility monitoring

## **Conclusions and next steps**

Health Facility
Managers committed to
monitor and confront
stigma, discrimination,
and denied
access to commodities
and services for KP.

